

Terms and Conditions Governing the Storefriendly January Lucky Draw 2021

The following terms and conditions (the “**Terms**”) shall apply to the **Storefriendly January Lucky Draw 2021** (the “**Promotion**”) organised by **Store Friendly Mgmt Pte. Ltd.** (“**Storefriendly**” and “**Storefriendly Group**” shall include related and/or affiliated companies including but not necessarily limited to SF Holdings One Pte. Ltd. and SF Eunus Pte. Ltd.).

Eligibility

1. This promotion is open to all customers (“**Customer**”) of Storefriendly.
2. Directors, officers, employees of the following entities and each of their immediate family members are not eligible to participate in the Promotion:
 - a. Storefriendly and entities within the Storefriendly Group;
 - b. Storefriendly partners and/or sponsors and/or merchants participating in the Promotion;
 - c. Storefriendly advertising agencies and/or vendors and/or partners.
3. Storefriendly has the sole and absolute discretion to exclude any person from participating in the Promotion (including but not limited to a person who fails to provide true, current, complete and accurate information), without any obligation to furnish any notice and/or reason.

Duration of the Promotion

4. The Promotion will commence on 1 November 2020 and end on 31 January 2021, both dates inclusive (the “**Promotion Period**”).

Details of the Promotion

5. Customers who sign up for a self-storage rental for a minimum duration of one (1) month at the following Storefriendly branches are entitled to enter into the lucky draw:
 - a. Storefriendly Paya Lebar
 - b. Storefriendly Clementi
 - c. Storefriendly Alexandra
6. Customers are entitled to one chance per person within the qualifying period.
7. Full payment for self-storage rentals must be in before 11:59pm Sunday, 31 January 2021 (GMT +08:00) to qualify.

Promotion Mechanics

8. The lucky draw will be held on 10 February 2021 in the presence of Storefriendly’s CEO, at a venue to be determined by Storefriendly.
9. There will be a total of six (6) unique winners drawn in the lucky draw (“**Winners**”).
10. In the event when a customer’s name be drawn more than once, re-draws will be conducted until other unique winners have been drawn.

Prizes

11. The first three (3) unique names drawn from the Lucky Draw box will win SGD\$30 CapitaVoucher(s) each.
12. The subsequent two (2) unique names drawn from the Lucky draw will win one (1) Apple AirPods (with charging case) each.

13. A subsequent unique name drawn from the Lucky draw will win the top prize of one (1) Apple iPad (6th Generation) Wi-Fi, 32GB.

Collection of Prizes

14. The Winners will be announce on Storefriendly's social media platforms by 11 February 2021. The Winners will also be notified via phone.
15. All Prizes must be collected in person with the winner's proof of identity (i.e. valid government-issued identification) before 31 March 2021.
16. Winners must present valid government-issued identification for verification of his/her identity upon request.
17. If any of the Winners are not contactable or does not collect the Prize by the Prize collection deadline, or chooses not to produce the required personal identification documents, including but not limited to full name and contact number, his/her respective Prize will be forfeited (without any liability on the part of Storefriendly to any person), and Storefriendly shall be entitled to select another winner.
18. During the lucky draw, Storefriendly reserves the right to draw a number of "reserve winners" to replace any winner subsequently disqualified, including those who have subsequently failed the verification process or those who have failed to undergo the verification process. The number of "reserve winners" and manner of replacement of winners shall be at Storefriendly's sole and absolute discretion.
19. Storefriendly reserves the right to substitute the Prizes for other prizes of similar value at its sole and absolute discretion, without prior notice.
20. All Prizes are non-transferable, non-exchangeable and non-reimbursable and are subject to availability.

General

21. By participating in the Promotion, the Customer is deemed to have accepted and agreed to be bound by these Terms and other instructions, terms and conditions that Storefriendly may issue from time to time.
22. Storefriendly shall not be liable to any persons in the Promotion for any injuries, losses or damages in respect of, in connection with and / or arising from the Promotion.
23. Any Customer found cheating will be disqualified from the Promotion and rendered ineligible to win the Prizes. Storefriendly reserves the right to disqualify any Customer from the Promotion for fraud, manipulation or other related issues, including providing false information (such as fake name(s), personas or photos) or for deliberately withholding information.
24. By participating in the Promotion, all Customers agree and shall be deemed to have agreed to participate in any publicity, advertisement or media coverage as requested or required by Storefriendly, without compensation. Storefriendly reserves the right to video, photograph and / or record the Promotion (including but not limited to the announcement of the winners and collection of the Prizes by the winners), and publish any Customers' images and details for any purpose whatsoever without having to pay any fee or compensation to such Customer.
25. Storefriendly reserves the right to change or amend the details and/or mechanics of the Promotion, at its sole and absolute discretion. The decision of Storefriendly on all matters relating to or in connection with the Promotion is final, and no correspondence will be entertained.
26. The Customer hereby grants his/her consent to Storefriendly to collect, use and disclose his/her personal data acquired, for the following purposes in accordance with the Personal Data Protection Act 2021:
- a. administering this Promotion, including to contact you for the administration of the prize in relation to this Promotion;
 - b. verifying your identity;

- c. responding to, handling, and processing queries, requests, applicants, complaints and feedback from you;
 - d. complying with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority;
27. In the event of any inconsistencies or discrepancies between the Terms and the contents of any brochure, marketing and/or promotional materials relating to the Promotion, these Terms shall prevail.
28. The Terms shall be governed by and interpreted in accordance with Singapore law. The Courts of Singapore shall have exclusive jurisdiction over any disputed arising from these Terms and Conditions, including the validity and enforceability thereof.